

## ICON Attractions, LLC Job Description

**Job Title:** Loader

**Department:** Operations

**Reports To:** Duty Manager/Operations Manager

**FLSA Status:** Non-Exempt

**Summary:** Responsible for safe loading and unloading of guests into and onto amusement ride by performing the following duties.

**Duties and Responsibilities** include the following. Other duties may be assigned.

1. Ensures guests are safely loaded into gondola and carousel rides.\*
2. Adheres to all safety guideline procedures and practices.\*
3. Monitors attraction perimeter and restricted areas, such as the wheel, platform, ramps, access gate, and back area.\*
4. Greets guests as they approach and exit the rides.\*
5. Groups guests in to get maximum number for each ride.\*
6. Maintains and cleans area.\*
7. Serves as back up scanner.\*
8. Assists guests with disabilities.\*
9. Checks each gondola after each use for spills or items left inside.\*
10. Performs other duties as assigned.

### **Qualifications:**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

### **Language Ability:**

Ability to read and comprehend simple instructions, short correspondence, and memos. Ability to write simple correspondence. Ability to effectively present information in one-on-one and small group situations to customers, clients, and other employees of the organization.

### **Math Ability:**

Ability to add and subtract two digit numbers and to multiply and divide with 10's and 100's. Ability to perform these operations using units of American money and weight measurement, volume, and distance.

**Reasoning Ability:**

Ability to apply common sense understanding to carry out detailed but uninvolved written or oral instructions. Ability to deal with problems involving a few concrete variables in standardized situations.

**Knowledge, Skills, and Other Abilities:**

- Customer service skills
- Professionalism
- Oral communication skills
- Multi-tasking skills

**Physical Demands:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to stand, walk, use hands, reach with hands and arms, climb or balance, stoop, kneel, crouch or crawl, talk or hear, and taste or smell. The employee must frequently lift and/or move up to 75 pounds. Specific vision abilities required by this job include ability to adjust focus.

**Work Environment:**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly exposed to wet or humid conditions (non-weather), work near moving mechanical parts, work in high, precarious places, outdoor weather conditions, extreme cold (non-weather), and extreme heat (non-weather). The employee is occasionally exposed to fumes or airborne particles and confined spaces.

The noise level in the work environment is usually loud.