



Carousel Operator Job Description

Job Title: Carousel Operator
Division: The Division at National Harbor
Department: Operations
Reports To: Carousel Supervisor
FLSA Status: Non-Exempt

SUMMARY

Acts as the carousel attraction operator which includes following all manufacturer and company rules, regulations, guidelines, and restrictions by performing the following duties.

DUTIES AND RESPONSIBILITIES

Other duties may be assigned.

- Maintains a safe ride perimeter ensuring that all access gates are secured while ride is in motion.*
- Maintains a safe operation, making sure all guests are in proper riding position on passenger vehicles.*
- Maintains professional posture and attentiveness to attraction and its perimeter while ride is in motion.*
- Ensures all guest meet height and/or age requirement to ride attraction.*
- Ensures that operator panel is free of faults and if faults are displayed, the carousel operator must troubleshoot fault based on training or contact the carousel supervisor for assistance.*
- Ensures that all passengers remain on passenger vehicle, or ride platform, until ride comes to a complete stop.*
- Listens for unusual sights, sounds, or smells that may indicate mechanical failure within the attraction and reports any findings to appropriate personnel.*
- Ensures that wheelchair ramp is secured before and while ride is in motion.*
- Ensures that guests with disabilities in wheelchairs, are properly secured to ride platform at designated anchor points.*
- Completes final pre-ride inspection of each guest to ensure that the ride can be safely operated.*
- Assists guest as they load onto passenger vehicles.*
- Maintains clean guest and back areas.
- Performs any other duties assigned by management.

*Essential Function

QUALIFICATIONS AND REQUIREMENTS

- Minimum age is 16.
- Must be able to work various shifts as needed, including nights, weekends, and holidays.
- Must at least be in pursuit of High school diploma or equivalent.
- Ability to work in a fast-paced environment and maintain a positive attitude.
- Excellent communication skills both written and verbal.
- Ability to write simple correspondence.
- Ability to effectively present information in one-on-one and small group situations to customers, clients, and other employees of the organization.
- Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals.
- Ability to compute rate, ratio, and percent and to draw and interpret bar graphs.



- Ability to effectively present information in one-on-one and small group situations to guests, clients, and other employees of the organization.
- Ability to apply common sense understanding to carry out detailed but uninvolved written or oral instructions.
- Ability to deal with problems involving a few concrete variables in standardized situations.
- Time management skills.
- Ability to multi-task
- Professionalism
- Must be able to assist with troubleshooting as needed.

ENVIRONMENTAL CONDITIONS

- This position requires continuous temperature changes, working alone, and working with others.
- This position requires frequent work in extreme heat, extreme cold, dryness, or humidity.
- While performing the duties of this job, the employee is regularly exposed to work near moving mechanical parts and outdoor weather conditions.
- The noise level in the work environment is usually moderate.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

- While performing the duties of this job, the employee is regularly required to stand, walk, use hands, reach with hands and arms, talk, hear, taste or smell for long periods of time throughout the day.
- The employee is frequently required to sit.
- The employee is occasionally required to climb or balance and stoop, kneel, crouch or crawl.
- The employee must occasionally lift and/or move up to 50 pounds.
- Specific vision abilities required by this job include peripheral vision.
- Must be able to work outdoors at various times throughout the year.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.